

SYT Season Member Ticket Reservation Instructions

I purchased season tickets. How do I make my ticket reservations?

- If you have purchased season tickets, all ticket reservations can be made in person, by phone, or online through the Chapman Cultural Center ticket office. Regular ticket office hours are M-Th from 10 am-5 pm and Friday 12-4pm.
- The phone number to make ticket reservations through the Chapman Cultural Center ticket office is (864) 542-ARTS(2787).
- Instructions for redeeming your season tickets online are below.

When will tickets be available for the 2019/20 Season?

- Early online and in person ticket sales for season ticket holders only will be the week of August 1-5, 2022.
- Tickets will be made available to the general public on August 8, 2022.
- When the box office opens in August, tickets for all shows are available. Shows often sell out, so please reserve your tickets well in advance. Seats are not held for season ticket holders.
- If you requested specific seats when you purchased your season tickets, your tickets will be either mailed to you or held at will call, per your instructions. You may also pick up your tickets at the Chapman Cultural Center ticket office.

How can I claim my season tickets online?

- Go to www.ChapmanCulturalCenter.org and select either “Calendar” to find a specific event.
- Select the show you want and click “Buy Tickets”.
- Choose the date and time you want to attend.
- Select the seats you want (stage is at the top of your screen) and Click “Next”.
- (Ignore the adult, student or senior price options—your membership will zero out these costs.)
- Select delivery option (print at home or will call) and click “Next”
- On the Payment Information screen, skip down and click “Redeem Benefits”
- Enter either your email (you must use the same email the ticket office used to set up your season package) or your Patron ID # (click “Forgot Patron ID” if you need your ID # to be emailed to you), then enter your last name (if your name is not recognized, it may be listed under your spouse or partner or a business name—whatever the ticket office used to set up your membership package).
- You should now see your ticket prices have been zeroed out and you’re ready to complete the transaction.

Can I reserve my season tickets for all shows at once?

- Yes. You can follow the above steps and pick out your seats for all shows at the same time. However, please keep in mind, especially when reserving seats months ahead, that there will be an exchange fee of \$2 per ticket if you find out later that you need to change the day, time, or seat location for a show. Also, you will not be able to exchange the tickets yourself online. You will need to contact the ticket office for exchange.

I always come with a group of friends. Can I reserve their seats online, too?

- If your friends give you their email and Patron ID # and authorize you to reserve their seats along with you own, then you may do another transaction, following the steps listed above again, and reserve their seats, too. (i.e. If there are 4 in your group, this will require 4 transactions with 4 different Patron ID#s and emails.)