

SYT Season Member Online Ticket Reservation Instructions

How can I claim my season tickets online?

- Go to www.ChapmanCulturalCenter.org and select either “Calendar” to find a specific event.
- Select the show you want and click “Buy Tickets”.
- Choose the date and time you want to attend.
- Select the seats you want (stage is at the top of your screen) and Click “Next”.
 - (Ignore the adult, student or senior price options—your membership will zero out these costs.)
- Select delivery option and click “Next”
- On the Payment Information screen, skip down and click “Redeem Benefits”
- Enter either your email (you must use the same email the ticket office used to set up your season package) or your Patron ID # (click “Forgot Patron ID” if you need your ID # to be emailed to you), then enter your last name (if your name is not recognized, it may be listed under your spouse or partner or a business name—whatever the ticket office used to set up your membership package).
- You should now see your ticket prices have been zeroed out and you’re ready to complete the transaction.

Can I reserve my season tickets for all shows at once?

- Yes. You can follow the above steps and pick out your seats for all shows at the same time. However, please keep in mind, especially when reserving seats months ahead, that there will be an exchange fee of \$2 per ticket if you find out later that you need to change the day, time, or seat location for a show. You will not be able to exchange the tickets yourself online. You will need to contact the ticket office for exchange.

I always come with a group of friends. Can I reserve their seats online, too?

- If your friends give you their email and Patron ID # and authorize you to reserve their seats along with you own, then you may do another transaction, following the steps listed above again, and reserve their seats, too. (i.e. If there are 4 in your group, this will require 4 transactions with 4 different Patron ID#s and emails.)